



River Avenue Navigation Center

100 River Ave, Eugene, OR 97404

Dear Community Member,

Homelessness has been a growing concern in Lane County for several years. This letter is to introduce ourselves, Equitable Social Solutions, and the new **River Avenue Navigation Center**. River Avenue Navigation Center is a low-barrier shelter equipped to support up to 75 guests at a time. The program serves people who experience unsheltered homelessness and who are prioritized for housing resources through Lane County Coordinated Entry.

The purpose of The Navigation Center is to support people in removing barriers to housing (including document retrieval, income, repairing credit, overcoming poor rental history) so that they can exit homelessness into permanent housing. The Navigation Center is staffed by trained professionals and meant to be a welcoming place to help people who have lived in places not meant for human habitation to stabilize and access the resources available to support their housing goals. This program is modeled based on similar programs operated throughout the United States.



Neighborhood Open House

August 4, 2022

5:30 pm to 7:00 pm

We hope you will join us for an Open House to meet our team and learn more about the Navigation Center.

Questions? Contact David Montes at:
david.montes@equitablesolutions.com

(541) 897-9771

Frequently Asked Questions

Who can stay at the Navigation Center?

The program serves people of all genders who are 18 and older, including couples.

What are the hours and location for the shelter?

The Navigation Center is located at 100 River Avenue, Eugene, OR 97404. It is open 24 hours a day, 7 days a week. The program will operate on a referral basis. There will be no walk-up services or gathering outside the shelter.

How does someone get a bed at the Navigation Center?

Beds will be accessed by referral through Lane County Coordinated Entry. The Navigation Center is not a drop-in program; all guests are required to have an accepted referral prior to arrival. People will be connected to referrals by street outreach workers, public safety officers, homeless service providers, and healthcare providers. Length of stay in the program will vary according to individual needs and available services.

What is it like at the Navigation Center?

The Navigation Center will feature amenities and services including:

- Sleeping areas with bunk beds, twin, and double beds and space for personal belongings
- Laundry, showers, restrooms, and basic hygiene supplies
- Onsite meals
- Meeting rooms for case management and service partners
- Safe outdoor space with a pet relief area and bike parking
- Housing-focused supports will be in place to support people staying at the center in their goal of obtaining and retaining housing.
- One-on-one support to reach housing goals and overcome housing barriers, such as obtaining documentation, improving health, access to income and other supports.

How will the Navigation Center become part of the community?

All Navigation Center guests will sign a Participant Agreement that outlines behavior and expectations for continuing participation. This includes extensive information and support about being a respectful neighbor. Threatening or violent behavior will not be tolerated. Weapons, alcohol, illegal drugs, and overnight visitors will not be allowed. Navigation Center staff will be present 24/7 to support residents.

A Community Agreement and a Community Advisory Committee will be developed in partnership with River Road Community Organization and Santa Clara Community Organization. This way, community stakeholders will work together to address questions or concerns and support all residents and businesses in respectful relationships.



Learn more and take our survey at:

lanecounty.org/shelter

www.equitableolutions.com

